



Public Security Committee Agenda

Click link to access the meeting:

<https://us02web.zoom.us/j/98762800751>

Zoom Meeting ID

Ways to Join



Computer: Click the link above. You will be prompted to run the Zoom browser or Zoom application. Once signed on to the meeting, you will have the option to join using your computer audio system or phone.

Webinar Features:

	▶	Use the raise hand feature every time you wish to make a public comment.
	▶	Participants can enable closed captioning by clicking the CC icon. You may also view the full transcript and change the font size by clicking 'subtitle settings'. These features are not available via phone.
	▶	This symbol shows you are muted , click this icon to unmute your microphone.
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	▶	The chat feature should be used by panelists and attendees solely for "housekeeping" matters as comments made through this feature will not be retained as part of the meeting record. See the Live Verbal Public Comment for instructions on how to make a public comment.



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Phone:

1. If you are joining the meeting audio by phone and viewing the meeting on a device, dial the number provided in the 'join audio' phone call tab of the initial pop-up, and enter the Meeting ID (found in the link).
2. If you are joining by phone only, dial: **+1-669-900-9128** or **+1-253-215-8782** and type the meeting ID found in the link, press #. You will have access to the meeting audio, **but will NOT be able to view the PowerPoint presentations.**



Live Verbal Public Comments:

Use the 'Raise Hand' icon every time you wish to make a public comment on an item. Raise your hand once the agenda item you wish to comment on has been called. In person public comments will be taken first, virtual attendees will be taken in the order in which they raise their hand. Requests to speak will not be taken after the public comment period ends, unless under the Chair's discretion. General Public Comment, at the beginning of the Board of Directors meeting only, will be limited to five speakers. Additional speakers with general public comments will be heard at the end of the meeting. Two-minutes of time is allotted per speaker, unless otherwise directed by the Chair.

Public Comments Made Via Zoom

1. Click the link found at the top of this instruction page
2. Click the raise hand icon located in the bottom center of the platform
3. The Clerk will announce your name when it is your turn to speak
4. Unmute yourself to speak

Public Comments Made by Phone Only

1. Dial **+1-669-900-9128**
2. Type in the zoom meeting ID found in the link and press #
3. Dial *9 to raise your hand via phone
4. The Clerk will call out the last 4 digits of your phone number to announce you are next to speak
5. Dial *6 to unmute yourself



Written Public Comments (before the meeting): Written public comments will be recorded in the public record and will be provided to MTS Board Members in advance of the meeting. Comments must be emailed or mailed to the Clerk of the Committee* by 4:00pm the day prior to the meeting.



Translation Services: Requests for translation services can be made by contacting the Clerk of the Committee* at least four working days in advance of the meeting.



In-Person Participation: In-person public comments will be heard first. Following in-person public comments, virtual attendees will be heard in the order in which they raise their hand via the Zoom platform. Speaking time will be limited to two minutes per person, unless specified by the Chairperson. Requests to speak will not be taken after the public comment period ends, unless under the Chair's discretion.

Instructions for providing in-person public comments:

1. Fill out a speaker slip located at the entrance of the Board Room;
2. Submit speaker slip to MTS staff seated at the entrance of the Board Room;
3. When your name is announced, please approach the podium located on the right side of the dais to make your public comments.

Members of the public are permitted to make general public comment at the beginning of the agenda or specific comments referencing items on the agenda during the public comment period. General Public Comment, at the beginning of the Board of Directors meeting only, will be limited to five speakers. Additional speakers with general public comments will be heard at the end of the meeting.



Assistive Listening Devices (ALDs): ALDs are available from the Clerk of the Committee* prior to the meeting and are to be returned at the end of the meeting.



Reasonable Accommodations: As required by the Americans with Disabilities Act (ADA), requests for agenda information in an alternative format or to request reasonable accommodations to facilitate meeting participation, please contact the Clerk of the Committee* at least two working days prior to the meeting.



***Contact Information:** Contact the Clerk of the Committee via email at Karen.Wisniewski@sdmts.com, phone at (619) 595-4966 or by mail at 1255 Imperial Ave. Suite 1000, San Diego CA 92101.



Agenda del Comité de Seguridad Pública

Haga clic en el enlace para acceder a la reunión:

<https://us02web.zoom.us/j/98762800751>






Formas de Participar



Computadora: Haga clic en el enlace más arriba. Recibirá instrucciones para operar el navegador de Zoom o la aplicación de Zoom. Una vez que haya iniciado sesión en la reunión, tendrá la opción de participar usando el sistema de audio de su computadora o teléfono.

ID de la reunión
en Zoom

Funciones del Seminario En Línea:

 Levantar la mano	▶	Use la herramienta de levantar la mano cada vez que desee hacer un comentario público.
	▶	Los participantes pueden habilitar el subtitulado haciendo clic en el ícono CC. También puede ver la transcripción completa y cambiar el tamaño de letra haciendo clic en “configuración de subtítulos”. Estas herramientas no están disponibles por teléfono.
	▶	Este símbolo indica que usted se encuentra en silencio , haga clic en este ícono para quitar el silenciador de su micrófono.
	▶	Este símbolo indica que su micrófono se encuentra encendido . Haga clic en este símbolo para silenciar su micrófono.
	▶	La herramienta de chat deben usarla los panelistas y asistentes únicamente para asuntos “pertinentes a la reunión”, ya que comentarios realizados a través de esta herramienta no se conservarán como parte del registro de la reunión. Consulte el Comentario público verbal en vivo para obtener instrucciones sobre cómo hacer un comentario público.



Teléfono Inteligente o Tableta: Descargue la aplicación de Zoom y participe en la reunión haciendo clic en el enlace o usando el ID del seminario web (que se encuentra en el enlace).



Teléfono:

1. Si está participando en la reunión mediante audio de su teléfono y viendo la reunión en un dispositivo, marque el número indicado en la pestaña de llamada telefónica “unirse por audio” en la ventana emergente inicial e ingrese el ID de la reunión (que se encuentra en el enlace).
2. Si está participando solo por teléfono, marque: **+1-669-900-9128** o **+1-253-215-8782** e ingrese el ID de la reunión que se encuentra en el enlace, pulse #. Tendrá acceso al audio de la reunión, **pero NO podrá ver las presentaciones en PowerPoint.**



Comentarios Públicos Verbales en Vivo: Use la herramienta “levantar la mano” cada vez que desee hacer un comentario público sobre alguno de los artículos. Levante la mano una vez que el artículo de la agenda sobre el que desea comentar haya sido convocado. Los comentarios públicos en persona se escucharán primero, se escuchará a los asistentes virtuales en el orden en el que levanten la mano. No se aceptarán solicitudes para hablar después de que termine el periodo para hacer comentarios públicos, a menos de que el presidente determine de otra forma a su discreción. Comentarios públicos generales, únicamente al inicio de la reunión de la Junta de Directores, se limitarán a cinco personas que deseen hablar. Las personas adicionales que deseen aportar comentarios públicos generales podrán hacerlo al final de la reunión. Se otorga dos minutos de tiempo por persona que desee hablar, a menos de que el presidente instruya de otra forma. (Consulte la página 2 para obtener instrucciones sobre cómo hacer un comentario público.)

Comentarios Públicos a Través de Zoom

1. Haga clic en el enlace que se encuentra en la parte superior de esta página de instrucciones
2. Haga clic en el ícono de levantar la mano en el centro inferior de la plataforma
3. El secretario anunciará su nombre cuando sea su turno de hablar
4. Desactive el silenciador para que pueda hablar

Comentarios Públicos Realizados Únicamente por Teléfono

1. Marque el **+1-669-900-9128**
2. Ingrese el ID de la reunión en Zoom que se encuentra en el enlace y pulse #
3. Marque *9 para levantar la mano por teléfono
4. El secretario indicará los últimos 4 dígitos de su número de teléfono para anunciar que usted será el siguiente en hablar
5. Marque *6 para desactivar el silenciador



Comentarios Públicos por Escrito (Antes de la Reunión): Los comentarios públicos por escrito se registrarán en el registro público y se entregarán a los miembros de la Junta de MTS antes de la reunión. Los comentarios deben enviarse por correo electrónico o postal al secretario del Comité* antes de las 4:00 p.m. el día anterior a la reunión.



Servicios de Traducción: Pueden solicitarse servicios de traducción comunicándose con el secretario del Comité* por lo menos cuatro días hábiles antes de la reunión.



Participación en Persona: Los comentarios públicos en persona se escucharán primero. Después de los comentarios públicos en persona, se escuchará a los asistentes virtuales en el orden en el que levanten la mano a través de la plataforma de Zoom. El tiempo para hablar se limitará a dos minutos por persona, a menos de que el presidente especifique de otra forma. No se recibirán solicitudes para hablar después de que termine el periodo para hacer comentarios públicos, a menos de que el presidente determine de otra forma a su discreción.

Instrucciones para brindar comentarios públicos en persona:

1. Llene la boleta para personas que desean hablar que se encuentran en la entrada de la Sala de la Junta.
2. Entregue la boleta para personas que desean hablar al personal de MTS que se encuentra sentado en la entrada de la Sala de la Junta.
3. Cuando anuncien su nombre, por favor, acérquese al podio ubicado en el lado derecho de la tarima para hacer sus comentarios públicos.

Los miembros del público pueden hacer comentarios públicos generales al inicio de la agenda o comentarios específicos que hagan referencia a los puntos de la agenda durante el periodo de comentarios públicos. Los comentarios públicos generales únicamente al inicio de la reunión de la Junta de Directores, se limitarán a cinco personas que deseen hablar. Las personas adicionales que deseen aportar comentarios públicos generales podrán hacerlo al final de la reunión.



Dispositivos de Asistencia Auditiva (ALD, por sus siglas en inglés): Los ALD están disponibles con el secretario del Comité* antes de la reunión y estos deberán ser devueltos al final de la reunión.



Facilidades Razonables: Según lo requerido por la Ley de Estadounidenses con Discapacidades (ADA, por sus siglas en inglés), para presentar solicitudes de información de la agenda en un formato alternativo o solicitar facilidades razonables para facilitar su participación en la reunión, por favor, comuníquese con el secretario del Comité* por lo menos dos días hábiles antes de la reunión.



***Información de Contacto:** Comuníquese con el secretario del Comité por correo electrónico en Karen.Wisniewski@sdmts.com, por teléfono al **(619) 595-4966** o por correo postal en **1255 Imperial Ave. Suite 1000, San Diego CA 92101.**



**Metropolitan
Transit
System**

Public Security Committee Agenda

March 29, 2024 at 2:00 pm

In-Person Participation: James R. Mills Building, 1255 Imperial Avenue, 10th Floor Board Room, San Diego CA 92101

Teleconference Participation: (669) 444-9171; Webinar ID: https://zoom.us/j/98762800751

NO.	ITEM SUBJECT AND DESCRIPTION	ACTION
1.	Roll Call	
2.	Public Comments	
3.	Approval of Minutes Action would approve the September 28, 2023 Public Security Committee Meeting Minutes.	Approve
DISCUSSION AND REPORT ITEMS		
4.	Annual Security Report (January 1, 2023 through December 31, 2023) (Tim Curran)	Informational
5.	Fare Evasion and Special Enforcement Details (Karen Landers and Tim Curran)	Informational
6.	For-Hire Vehicle Administration (Leonardo Fewell)	Informational
OTHER ITEMS		
7.	Committee Member Communications and Other Business	
8.	Next Meeting Date: June 7, 2024 at 1:30 pm	
9.	Adjournment	

1255 Imperial Avenue, Suite 1000, San Diego, CA 92101-7490 • (619) 231-1466 • sdmts.com

San Diego Metropolitan Transit System (MTS) is a California public agency comprised of San Diego Transit Corp., San Diego Trolley, Inc. and San Diego and Arizona Eastern Railway Company (nonprofit public benefit corporations). MTS member agencies include the cities of Chula Vista, Coronado, El Cajon, Imperial Beach, La Mesa, Lemon Grove, National City, Poway, San Diego, Santee, and the County of San Diego. MTS is also the For-Hire Vehicle administrator for nine cities.



MINUTES
MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM
PUBLIC SECURITY COMMITTEE (PSC)

September 28, 2023

[Clerk's note: Except where noted, public, staff and board member comments are paraphrased. The full comment can be heard by reviewing the recording at the [MTS website](#).]

1. Roll Call

Chair Montgomery Steppe called the Public Security Committee meeting to order at 9:03 a.m. A roll call sheet listing Public Security Committee member attendance is attached.

2. Public Comments

There were no Public Comments.

3. Approval of Minutes

Board Member Dillard moved to approve the minutes of the April 13, 2023, MTS Public Security Committee meeting. Board Member Chavez seconded the motion, and the vote was 4 to 0 in favor with Mr. Rodriguez absent.

DISCUSSION ITEMS

4. Annual Security Report (January 1, 2022 through December 31, 2022 (Al Stiehler and Tim Curran))

Al Stiehler, Director of Transit Security and Passenger Safety, mentioned the presentation contains the 2022 Annual Report, and updates on programs and new initiatives within the department.

Tim Curran, MTS Deputy Director of Transit Security and Passenger Safety, gave an introduction of the Transit Security and Passenger Safety Department, and then showed a service area map of the trolley stations where officers patrol. Mr. Curran reviewed the Part I and Part II Crimes for trolley incidents including comparisons between calendar years 2021 and 2022. He mentioned the increase of crimes in 2022 could be related to COVID restrictions being lifted and the increasing ridership. He commented that across the nation there has been a significant increase in crime. Mr. Curran also reviewed the Part I and Part II Crimes pertaining to buses with comparisons for 2021 and 2022. He mentioned that there was not a significant change for Part 1 Crimes, but the Part II Crimes did increase for 2022. He reviewed assaults, non-compliant arrests, fare inspection and other citations that were issued. Mr. Curran gave an update on the Naloxone (Narcan) Project, Encampment Details, Ridership Experience Details, Bus Enforcement Support Team (B.E.S.T.) and Outreach Efforts. Mr. Curran discussed the expansion of the department and Rail Safety Week.

Mr. Stiehler continued the presentation mentioning the suspension of the Special Enforcement and Outreach Details (SEDs) in 2020 due to COVID restrictions. He discussed the results of the first SED since 2020, which was conducted on September 20, 2023. Mr. Stiehler mentioned the next SED will be held at the Grossmont station in La Mesa on October 11, 2023. Mr. Stiehler concluded the presentation with a review

and explanation regarding what the Blue Envelope Program is and mentioned that MTS is excited to be part of this initiative.

Committee Comments

Board Member Chavez commended to the MTS staff that assist patrons. She stated they were kind and did a good job at keeping the crowds moving. Board Member Chavez did mention that she felt it is still unclear where to tap for PRONTO. Board Member Chavez feels the panic button on the trains are not visible or recognizable for most riders. Board Member Chavez asked about the procedure for issuing a citation in regards to Fentanyl. Mr. Stiehler stated that if a person is encountered smoking Fentanyl, that a citation can be issued if the person is cooperative with identification. He stated that if the person does not have identification and are uncooperative, that the police department would be called to assist and identify. Board Member Chavez asked about the Blue Envelope Program and how people could find out about it. Mr. Stiehler stated that MTS was contacted by the Sheriff's Department and believes they will be making it a media campaign to make it available for everyone. Board Member Chavez asked if it would be possible to have the PRONTO system have the ability to tap on the trolley cars/doors. Sharon Cooney, MTS Chief Executive Officer, stated it is possible, but comes with a high cost and low durability. Ms. Cooney mentioned that if obtaining compliance from riders with the current PRONTO system does not work, then MTS could circle back to the Board for further discussion.

Board Member Dillard stated the presentation was highly informative and appreciates MTS's forward thinking on how to make the transit system safer and more appealing to more people. She mentioned seeing the Blue Envelope Program being promoted on the news and feels it will help prevent misunderstandings with riders who have challenges. Board Member Dillard mentioned the east county SEDs and is very excited to see them return. Board Member Dillard asked what the plan is for those who refuse to participate. Mr. Stiehler stated that individuals are given the option to step off the trolley to purchase a fare to avoid receiving a citation, but there are riders who just opt to receive the citation. Mr. Stiehler commented that there are times when police agencies are not assisting and MTS officers use their discretion to let riders walk away without a citation in order to avoid a bad situation. Board Member Dillard noticed that there is an alarming increase in violence and asked if MTS has an opinion on what is causing the increase. Mr. Stiehler mentioned a recent conversation with a peer advisory group where a member of that group commented that the social contract has been broken. Mr. Stiehler feels that is a good way to look at it and stated that there is a lot involved with it from inflation, to the drug epidemic and the mental health crisis across the nation, to name a few issues. Mr. Stiehler commented that MTS is working on being as visible as possible and that officer presence is the biggest deterrent for preventing incidents from happening. Board Member Dillard commented that she would be skeptical about PRONTO door taps working and recommended making the existing PRONTO tap machines more visible in all stations. Ms. Cooney noted that the special detail done in El Cajon was done on a weekday between 4:00 pm and 8:00 pm. Board Member Dillard asked if MTS felt that most of the riders contacted were typical commuters that used the system on a regular basis. Mr. Stiehler stated that at the beginning of the detail there were more commuters compared to the end of the detail. Ms. Cooney stated that if a person uses the system regularly, then they know where the validators are located

versus the Snapdragon events which tend to have more non-regular commuters. Ms. Cooney stated that most people contacted during special details are riders who know the system, have money on their card and could tap. Board Member Dillard asked what is the reason behind having to tap more than once. Ms. Cooney stated the PRONTO system is set up like a debit card and when a person taps they are paying for their fare, but are never charged more than the fare cap. She stated that tapping the card throughout the month will allow patrons to get the best fare possible and will never pay more than the cost of a monthly pass. Board Member Dillard asked if when a person taps their PRONTO card if it shows the balance on that card. It was stated that the balance shows on the app, but not on the validators.

Board Member Donovan asked in regards to the special enforcement detail, what it means when a patron does not validate their PRONTO card. Mr. Stiehler stated this is when a patron has a PRONTO card, set up like a debit card, but does not tap the card before riding. Mr. Stiehler stated that MTS does not acquire the funds until the patron taps the card. Board Member Donovan commented on the use of Narcan and the dangers of coming in contact with Fentanyl and asked if the MTS officers are trained and are aware of the dangers. Mr. Stiehler commented that the officers are fully trained and have the appropriated equipment and safety protection for encountering people in those situations.

Chair Montgomery Steppe inquired about the comparisons for 2021 and 2022 and wondered if the numbers were askew due to lack of ridership and COVID restrictions. Chair Montgomery Steppe asked to see comparison numbers pre COVID with full ridership. Chair Montgomery Steppe appreciates the special enforcement detail and asked what type of violations were occurring and would it be possible to track people who are consistently not validating their PRONTO card. Mr. Stiehler commented that he has talked to the PRONTO team regarding tracking repeat offenders and they are working with the provider to see if there is anything in the software that can track this.

Board Member Chavez commented on breaking the social contract and stated that MTS is relying on an honor system. She would like to see an analysis done on other agency fare system implementations, how other agencies recover fare and what works for other states that could possibly be implemented for MTS. Mr. Stiehler stated that New York City subway has a closed system, turnstiles and gates, and they still have a very high evasion rate. Ms. Cooney commented that LA Metro has the same issues. Ms. Cooney feels MTS is moving in a better direction, having more personnel on the system and with the ability to do more special details will provide more data. Ms. Cooney mentioned before the pandemic, before the PRONTO system, MTS had a high farebox and compliance rate. Ms. Cooney mentioned that MTS has implemented a lot of positive initiatives including the diversion program and trying to be less of an enforcement and more of a public service type of security force. Ms. Cooney stated that with the PRONTO system, and the move in that direction, she feels MTS can get back to where MTS needs to be.

Chair Montgomery Steppe requested for presentation materials to be distributed to the members in a timely manner. Chair Montgomery Steppe feels it is a crazy time we live in and that the government has also played a big part in that. Chair Montgomery Steppe feels there is a larger reconciliation that needs to occur so that when MTS is doing enforcement they can be sure they are doing it fairly for everyone.

Board Member Dillard added that when dealing with public safety, a lot of it can be depressing and overwhelming. Board Member Dillard stated that on a positive note, she appreciates the Marketing department's increase of highlighting events in the county. She feels it is important and gives a positive impact publicly, especially when it goes on local networks and is reported in the local papers around the county. Board Member Dillard feels that having positive reasons to use transit is on the rise and again compliments the Marketing department in getting exposure for MTS in a positive light.

Action Taken

Informational item only. No action taken.

OTHER ITEMS

5. Committee Member Communications and Other Business

Ms. Cooney mentioned that Wednesday, October 4, 2023, is free ride day and that MTS is excited about the opening of the new Iris Rapid Transit route later in October.

6. Next Meeting Date

The next Public Security Committee meeting is scheduled for December 7, 2023, at 2:00 p.m.

7. Adjournment

Chair Montgomery Steppe adjourned the meeting at 10:01 a.m.

/S/ Monica Montgomery Steppe
Chairperson
San Diego Metropolitan Transit System

/S/Jasiel Estolano
Committee Clerk
San Diego Metropolitan Transit System

Attachment: Roll Call Sheet

SAN DIEGO METROPOLITAN TRANSIT SYSTEM
PUBLIC SECURITY COMMITTEE MEETING

ROLL CALL

MEETING OF (DATE): September 28, 2023 CALL TO ORDER (TIME): 9:03 a.m.

ADJOURN: 10:01 a.m.

COMMITTEE MEMBER		(Alternate)	PRESENT (TIME ARRIVED)	ABSENT (TIME LEFT)
Chavez	<input checked="" type="checkbox"/>	(no alternate)	9:03 a.m.	10:01 a.m.
Dillard	<input checked="" type="checkbox"/>	(no alternate)	9:03 a.m.	10:01 a.m.
Donovan	<input checked="" type="checkbox"/>	(no alternate)	9:03 a.m.	10:01 a.m.
Rodriguez	<input type="checkbox"/>	(no alternate)	ABSENT	ABSENT
Montgomery Steppe	<input checked="" type="checkbox"/>	(no alternate)	9:03 a.m.	10:01 a.m.

COMMITTEE CLERK: \s\ Karen Wisniewski



**Metropolitan
Transit
System**

Agenda Item No. 4

**MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM
PUBLIC SECURITY COMMITTEE (PSC)**

March 29, 2024

SUBJECT:

Annual Security Report (January 1, 2023 through December 31, 2023) (Tim Curran)

INFORMATIONAL ONLY

Budget Impact

None with this action.

DISCUSSION:

This annual security report covers the period from January 1, 2023 through December 31, 2023. Topics to be discussed will be the crime statistics for the calendar year and information regarding security and enforcement.

\s\ Sharon Cooney

Sharon Cooney
Chief Executive Officer

Key Staff Contact: Julia Tuer, 619.557.4515, Julia.Tuer@sdmts.com



Transit Security and Passenger Safety 2023 Annual Report



Public Security Committee

INTRODUCTION

TRANSIT SECURITY & PASSENGER SAFETY

Code Compliance Inspectors

- Public Officers with Powers of Arrest – 836.5 PC
- Highly visible uniform presence
- 76 Inspectors
- 19 Supervisors

Contract Security Officers – Inter-Con

- Private Person's arrest – 837 PC
- Highly visible uniform presence
- 206 Personnel
- 96 Armed





PART I CRIMES: TROLLEY

Part I Crimes	Calendar Year 2022	Calendar Year 2023	Calendar Year 2022	Calendar Year 2023	Calendar Year 2022	Calendar Year 2023
	Total Crimes	Total Crimes	Onboard	Onboard	Arrests	Arrests
Homicide	3	4	0	1	0	3
Rape	0	0	0	0	0	0
Robbery	40	53	10	13	4	11
Aggravated Assault	82	87	26	17	27	29
Burglary	4	1	0	0	1	0
Larceny/Theft	144	57	30	11	6	2
Motor Vehicle Theft	39	29	0	0	1	0
Arson	50	23	3	0	5	2
Total:	362	254	69	41	44	48

PART II CRIMES: TROLLEY

Part II Incidents	Calendar Year 2022 Total Crimes	Calendar Year 2023 Total Crimes	Calendar Year 2022 Onboard	Calendar Year 2023 Onboard	Calendar Year 2022 Arrests	Calendar Year 2023 Arrests
Drunkenness	10	24	1	9	10	9
Drug Abuse Violations	7	8	2	1	7	3
Misd. Assaults	428	350	153	94	76	82
Vandalism	1,183	1,010	369	368	28	51
Sex Offenses	81	98	59	55	8	16
Total:	1,709	1,491	584	527	129	161

PART I CRIMES: BUS

Part I Crimes	Calendar Year 2022	Calendar Year 2023	Calendar Year 2022	Calendar Year 2023	Calendar Year 2022	Calendar Year 2023
	Total Crimes	Total Crimes	Onboard	Onboard	Arrests	Arrests
Homicide	1	0	1	0	1	0
Rape	0	0	0	0	0	0
Robbery	8	2	1	2	1	0
Aggravated Assault	5	6	2	4	2	2
Burglary	0	0	0	0	0	0
Larceny/Theft	17	7	7	7	0	0
Motor Vehicle Theft	0	0	0	0	0	0
Arson	7	0	0	0	2	0
Total:	38	15	11	13	6	2

PART II CRIMES: BUS

Part II Incidents	Calendar Year 2022 Total Crimes	Calendar Year 2023 Total Crimes	Calendar Year 2022 Onboard	Calendar Year 2023 Onboard	Calendar Year 2022 Arrests	Calendar Year 2023 Arrests
Drunkenness	2	4	0	2	2	2
Drug Abuse Violations	2	0	1	0	2	0
Misd. Assaults	76	47	27	31	11	1
Vandalism	131	133	46	37	9	4
Sex Offenses	14	8	8	5	2	0
Total:	225	197	82	75	26	7

ASSAULTS

In 2023, MTS responded to 490 assaults (591 in 2022), both Part I and Part II crimes, on both trolley and bus.

- 202 of those assaults were on MTS employees (Security Officers, Code Compliance Inspectors, and Bus and Trolley Personnel).

NON-COMPLIANT ARRESTS

- There was a 36.47% increase in non-compliant arrests in 2023.

	CCI	TSS	TOTAL
2022	274	140	414
2023	375	190	565

FARE INSPECTIONS & CITATIONS

	2022	2023	
Fare Inspections	1,986,973	3,146,955	Up 58.38%
Notice to Appear Citations	5,075	5,139	Up 1.26%

The top three citation violation charges are for Fare Evasion, Failure to Comply and Smoking.

	2022	2023	
Fare Evasion	3,992	3,703	Down 7.24%
Failure to Comply	322	486	Up 50.93%
Smoking	229	450	Up 96.51%

NALOXONE (NARCAN)

Project Status

- Implemented on July 1, 2021
- All active Code Compliance Inspectors trained
- 15 incidents of administered doses in 2021
- 40 incidents of administered doses in 2022
- 98 incidents of administered doses in 2023
- 21 incidents of administered doses to date

US overdose deaths hit record 107,000 last year, CDC says

More than 107,000 Americans died of drug overdoses last year, setting another tragic U.S. record

By Mike Stobbe Ap Medical Writer
May 11, 2022, 1:06 PM

Share

NEW YORK -- More than 107,000 Americans died of drug overdoses last year, setting another tragic record in the nation's escalating overdose epidemic, the Centers for Disease Control and Prevention estimated Wednesday.

The provisional 2021 total translates to roughly one U.S. overdose death every 5 minutes. It marked a 15% increase from the previous record, set the year before. The CDC reviews death certificates and then makes an estimate to account for delayed and incomplete reporting.

Dr. Nora Volkow, director of the National Institute on Drug Abuse, called the latest numbers "truly staggering."

The White House issued a statement calling the accelerating pace of overdose deaths "unacceptable" and promoting its recently announced national drug control strategy. It calls for measures like connecting more people to treatment, disrupting drug trafficking and expanding access to the overdose-reversing medication naloxone.

U.S. overdose deaths have risen most years for more than two decades. The increase began in the 1990s with overdoses involving opioid painkillers, followed by waves of deaths led by other opioids like heroin and — most recently — illicit fentanyl.

Last year, overdoses involving fentanyl and other synthetic opioids surpassed 71,000, up 23% from

ENCAMPMENT DETAILS

- Regular encampment and trespassing details were conducted to address illegal lodging and other nuisance/ sanitation concerns on MTS properties.
- 180 camp details
- 52 camp clean-ups
- 1,712 people contacted for outreach services
- 259,680 lbs. of trash and hard debris removed



RIDERSHIP EXPERIENCE DETAILS

- Designed in response to customer complaints and recurring issues
 - Lewdness, smoking, drug activity, loitering
- Education
 - Ride Assured
 - Pronto Fare System
- Enables team to act on “victimless” crimes
 - Victim declines to make a report
 - Incident does not occur in our presence



SECURITY 

Officers are available
24 hours, every day.

  **Call or Text** 

619-595-4960

Be prepared. Save the number in your phone today.

RIDERSHIP EXPERIENCE DETAILS (cont.)

- 51 details conducted
 - Total warnings 701
 - Fare citations 289
 - Other violations 38
 - Pronto validations 6,687
 - Patron assists 1,024
 - Train step-ons 952



BUS ENFORCEMENT SUPPORT TEAM (B.E.S.T.)

- 175 Calls for service
- 2,805 Buses met
- 3,486 bus stops inspected
- 50 individuals accepted outreach information
- 2,024 refused assistance



OUTREACH EFFORTS

- 4,436 people encountered
- 102 accepted shelter
- 236 approved – no beds available/did not qualify
- 18 utilized the Family Reunification Program
- 104 assisted with HHSA benefit information



SPECIAL ENFORCEMENT & OUTREACH DETAILS

- Pre COVID details were conducted weekly throughout the system
- Educated riders on fare system (purchase, validation, inspection)
- Provided information on evasion rates
- Details were suspended in 2020 due to COVID restrictions
- First special enforcement detail since 2020 was conducted on September 20, 2023

SPECIAL ENFORCEMENT & OUTREACH DETAILS

- Six details were conducted between September and December 2023
 - 254 patron assist
 - 217 fare citations, 27 other violations
 - 495 validations
 - 32 law enforcement arrests
 - 3,278 patrons contacted
 - 31.8% evasion rate

SPECIAL ENFORCEMENT & OUTREACH DETAILS



Social Worker offering services to patron



CCI giving directions to patrons



CCI assisting patron purchase fare

First Responder Awareness Education

- Educating our First Responder Partners about MTS and our Department
 - MTS policy and procedures
 - Department policy and procedures
 - Laws & powers of arrest/authority for CCI / TSO
 - Specialized Details (K-9, Bus Team, Passenger Safety, Camps, HOT)
 - How we can assist / work cohesively for the safety of our patrons / staff



Security & Passenger Safety Community Advisory Group (CAG) 2024 Priority Items

- Item scheduled for first meeting (date TBD; April or May):
 - Appointment of CAG Chair/Vice Chair
 - Department Expansion plan
- Requesting Public Security Committee input on priority focus areas and topics to be discussed at CAG meetings

2024 UPDATE

- Department Expansion (2023-2024)
 - 34 Code Compliance Inspectors, added 24 inspectors as of 3/18/2024
 - 6 Code Compliance Supervisors, added 4 supervisors as of 3/18/2024
 - 5 Code Compliance Dispatchers, added 5 dispatchers as of 3/18/2024
 - Recruitment and retention challenges
- 4 new satellite offices (Imperial (Suite 120), San Ysidro, El Cajon, and Palomar) to increase visibility and decrease response times
- Lemon Grove Depot (anticipated opening late 2024)

Questions/Comments



**Metropolitan
Transit
System**

Agenda Item No. 5

**MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM
PUBLIC SECURITY COMMITTEE (PSC)**

March 29, 2024

SUBJECT:

Fare Evasion and Special Enforcement Details (Karen Landers and Tim Curran)

INFORMATIONAL ONLY

Budget Impact

None with this item.

DISCUSSION:

Over the last four years, MTS has seen ridership changes related to the COVID-19 pandemic, the introduction of a new Fare Evasion Diversion Program, and implementation of the PRONTO electronic fare system. During this time period, MTS fare revenue has fallen below historical trends and not aligned as closely as expected with ridership growth.

The MTS Board has requested that MTS staff develop different data sets to evaluate and identify if the disconnect between fare revenue and ridership is the result of fare evasion – passengers intentionally not paying to ride the bus or trolley on an individual trip – or some other cause.

One element of this data collection effort has been to resume fare enforcement and ridership enforcement details. In this report to the Public Security Committee, MTS Director of Passenger Safety and Security, Timothy Curran, will provide a report on details conducted by our Code Compliance Inspector and Transit Security Services officers over the last 18-months.

ls\ Sharon Cooney

Sharon Cooney
Chief Executive Officer

Key Staff Contact: Julia Tuer, 619.557.4515, Julia.Tuer@sdmts.com

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San Diego Metropolitan Transit System (MTS) is a California public agency comprised of San Diego Transit Corp., San Diego Trolley, Inc. and San Diego and Arizona Eastern Railway Company (nonprofit public benefit corporations). MTS member agencies include the cities of Chula Vista, Coronado, El Cajon, Imperial Beach, La Mesa, Lemon Grove, National City, Poway, San Diego, Santee, and the County of San Diego. MTS is also the For-Hire Vehicle administrator for nine cities.



Fare Evasion and Special Enforcement Details

Public Security Committee

JANUARY 26, 2023 BOARD MEETING

- Presentation to Board re Fare Enforcement Diversion Program
 - Proposal to revise Diversion Program, including elimination of “on-the-spot” fare payment option
- Board requested that MTS staff:
 - Continue education efforts related to PRONTO tapping
 - Improve signage, etc
 - Collect additional data that supports a finding that the “on-the-spot” payment option is contributing to fare evasion

Validation Education Efforts

- Altered messaging to a more direct approach (from “Pay as you Go” and “Earn a Pass” to “You must tap – every ride, every time”)
- Weekly pop-up message for all PRONTO app users
- Reconfigured ticket machines to accept validation
- Banners on station fencing
- Operator Cards to hand out to riders
- Validator flags identifying validator locations at busiest transit centers
- Pole banners at San Ysidro
- Vending machine enclosure ads
- “You must tap” decals on Trolley doors
- Rapid pylon ads
- Transit Store monitors
- Ticket machine Screensavers
- Large format station banners at El Cajon TC
- RidePRONTO.com – website home page callout



DATA COLLECTION: SPECIAL ENFORCEMENT DETAILS

SPECIAL ENFORCEMENT & OUTREACH DETAILS

- Pre COVID details were conducted weekly throughout the system
- Educated riders on fare system (purchase, validation, inspection)
- Provided information on evasion rates
- Details were suspended in 2020 due to COVID restrictions
- First special enforcement detail since 2020 was conducted on September 20, 2023

FARE ENFORCEMENT – SPECIAL ENFORCEMENT DETAIL

- What is a special enforcement detail?
 - A select station
 - A specific time frame (usually during commuter/rush hour)
 - 100% fare checks of all patrons
 - All patrons without fare are removed from the train
 - Given opportunity to purchase a fare
 - Patrons with Pronto card but no validation are allowed to validate their fare at fare machines (validators)
 - If refusal to purchase a fare, a citation is issued
 - Outreach services are provided to those experiencing issues with homelessness / mental health

FARE ENFORCEMENT – SPECIAL ENFORCEMENT DETAIL

- 2023 Details
 - 6 Special Enforcement Details conducted
 - El Cajon, Amaya, Santee x 2, Lemon Grove x 2
 - 31.8% Fare Evasion Rate
- 2024 Details
 - 5 Special Enforcement Details conducted
 - 70th Street, Park and Market, UCSD Campus, E Street, Balboa
 - 28.38% Fare Evasion Rate

SPECIAL ENFORCEMENT & OUTREACH DETAILS



Social Worker offering services to patron



CCI giving directions to patrons



CCI assisting patron purchase fare

RIDERSHIP EXPERIENCE DETAILS

- Designed in response to customer complaints and recurring issues
 - Lewdness, smoking, drug activity, loitering
- Education
 - Ride Assured
 - Pronto Fare System
- Enables team to act on “victimless” crimes
 - Victim declines to make a report
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FARE ENFORCEMENT - RIDERSHIP EXPERIENCE DETAIL

- What is a ridership experience detail?
 - A group of stations
 - A specific time frame (usually during commuter/rush hour)
 - CCI Train Teams (usually 3-5 teams – 6-10 CCI's)
 - Train Teams ride trolley between 3-4 stations on a specific line (Blue, Green, Orange)
 - Conduct fare checks for all patrons onboard and look for quality of life violations (smoking, drinking, loud music, etc)
 - During RED details, fare evaders are given opportunity to purchase a fare or validate their Pronto Cards if they have not validated prior to riding.

FARE ENFORCEMENT – RIDERSHIP ENFORCEMENT DETAIL

- 2023 Details
 - 51 Ridership Experience Details conducted
 - Metro – 7, Blue Line South – 9, Blue Line North – 11, Orange – 7, Green – 17
 - 23,109 Patrons Contacted
 - 6,687 Fares Validated (28.93%)
 - 30.17% Total Evasion Rate (Fare Citations / Validations)
- 2024 Details (Year to Date)
 - 16 Ridership Experience Details conducted
 - Metro – 2, Blue Line South – 5, Blue Line North – 4, Orange – 1, Green – 4
 - 10,018 Patrons Contacted
 - 2,399 Fares Validated (23.95%)
 - 27.01% Total Evasion Rate (Fare Citations / Validations)

PRONTO DATA

PRONTO DATA

	May - Dec 2022	2023	Jan-Feb 2024
Result of Fare Inspection - Individuals with PRONTO Cards	Percentage of All Inspections	Percentage of All Inspections	Percentage of All Inspections
Valid Fare (i.e. valid fare and it was tapped prior to using MTS service)	67.70%	60.45%	54.49%
Valid Fare - Stored Value (i.e., PRONTO customers using Stored Value/Best Fare system)	38.64%	36.34%	32.78%
No Valid Fare - All (i.e. no funds on card or pass product loaded but not tapped prior to boarding)	29.80%	37.87%	43.82%
No Valid Fare - Stored Value (i.e.	22.47%	29.13%	32.10%

**Fare Evasion from "Risking It" is rising ~ 30%*

NEXT STEPS

- Additional Analysis:
 - SDSU Graduate Program Capstone Project (student report anticipated May 2024)
 - Financial projections for lost revenue based on MTS ridership
- Bring back to full MTS Board for review & potential action on Diversion Program
 - June or July 2024



**Metropolitan
Transit
System**

Agenda Item No. 6

**MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM
PUBLIC SECURITY COMMITTEE (PSC)**

March 29, 2024

SUBJECT:

For-Hire Vehicle Administration (Leonardo Fewell)

INFORMATIONAL ONLY

Budget Impact

None with this item.

DISCUSSION:

The San Diego Metropolitan Transit System (MTS) For-Hire Vehicle Administration regulates for-hire vehicles, which includes taxicabs, non-emergency medical, charter, jitneys, and low-speed vehicles, for the cities of Chula Vista, El Cajon, Imperial Beach, La Mesa, Lemon Grove, National City, Oceanside, Poway, San Diego and Santee. MTS For-Hire Vehicle Administration will provide a presentation on its regulatory duties to ensure public safety and consumer protections, as well as its efforts to assist the for-hire vehicle industry.

\s\ Sharon Cooney

Sharon Cooney
Chief Executive Officer

Key Staff Contact: Julia Tuer, 619.557.4515, Julia.Tuer@sdmts.com



For-Hire Vehicle Administration

Public Security Committee

Legal Authority

- Cities and the County are authorized to conduct for-hire vehicle regulation (Veh. Code 21100 (b))
- Per MTS Enabling Legislation (Pub. Util. Code 120266 et seq), MTS is authorized to enter into agreements with Cities or the County to provide for-hire vehicle regulation (AB 302)
- [MTS Ordinance No. 11](#) and [MTS Board Policy No. 34](#) lists all of MTS's regulatory requirements for-hire vehicles must meet
 - Complies with Gov. Code 53075.5 et seq (taxicab regulations); Complies with Wel. and Inst. Code 14136 (non-emergency medical regulations)

For-Hire Vehicle Administration (FHVA)

FHVA is the department within MTS conducting For-Hire vehicle regulation

- Types of Vehicles include: Taxicab, Non-Emergency Medical (NEM)/Charter, Jitney, Sightseeing and Low-Speed

FHVA staff is a 6-person team

- 1 Manager –Oversight of Dept.;
- 1 Regulatory Analyst –Permitting Functions;
- 3 Regulatory Inspectors – Field Inspections (Public Officers under Penal Code 836.5); and
- 1 Regulatory Assistant

FHVA staff and certain vehicle inspections located at MTS Imperial Avenue Division (IAD) Bus Maintenance Facility

MOUs with Cities

Current MOUs w/ MTS for For-Hire Vehicle Regulation
Chula Vista
El Cajon
Imperial Beach
La Mesa
Lemon Grove
National City
Oceanside
Poway
San Diego
Santee

FHVA Budget

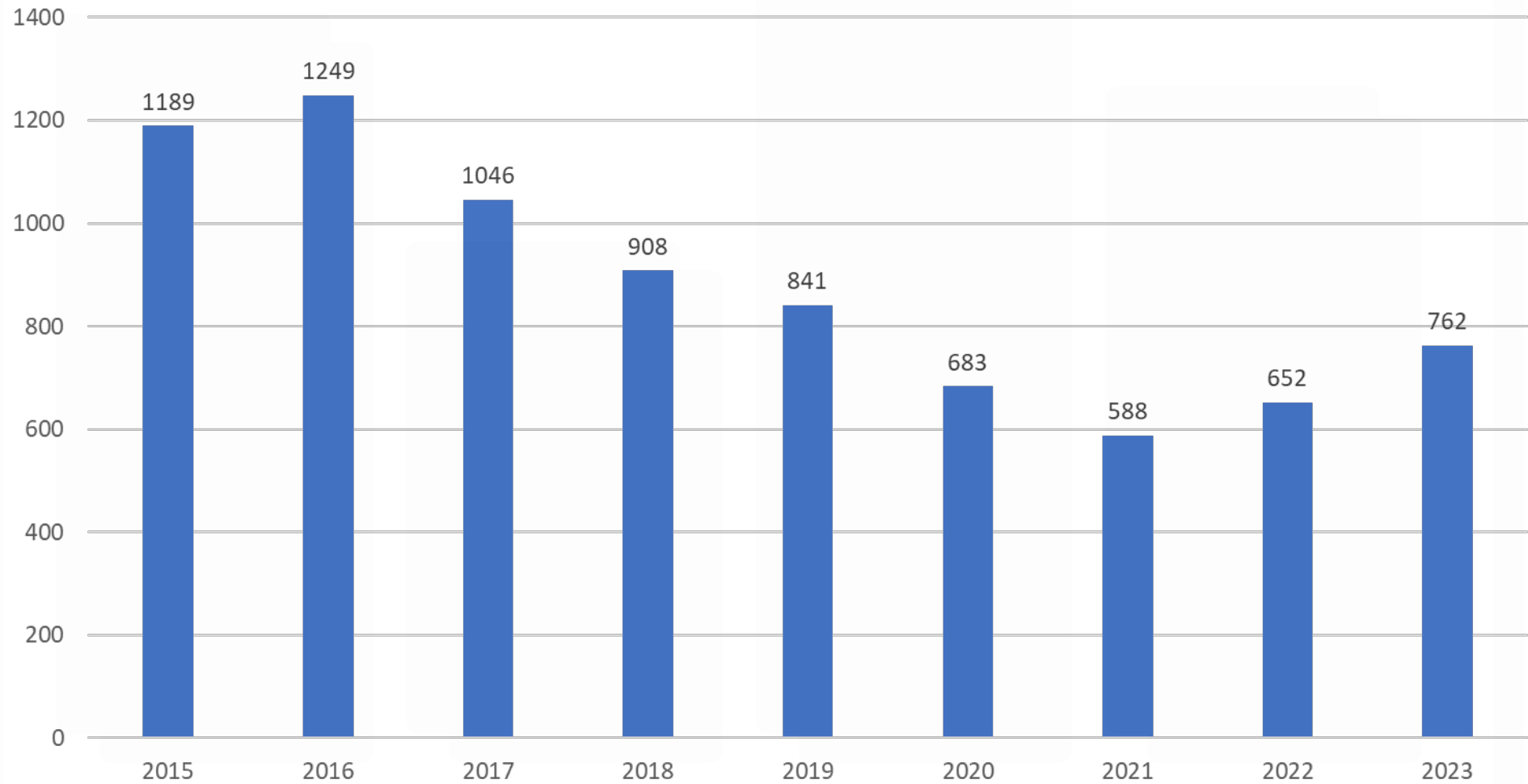
- By statute, FHVA must be 100% cost-recovery
- Main funding source is Regulatory Fee, an annual fee paid by each vehicle
- Determined every year based on number of permits

Type of Vehicle	2024 Regulatory Fee
Taxicab, Low-Speed Vehicle, and Jitneys	\$350
Non-Emergency Medical and Charters	\$440

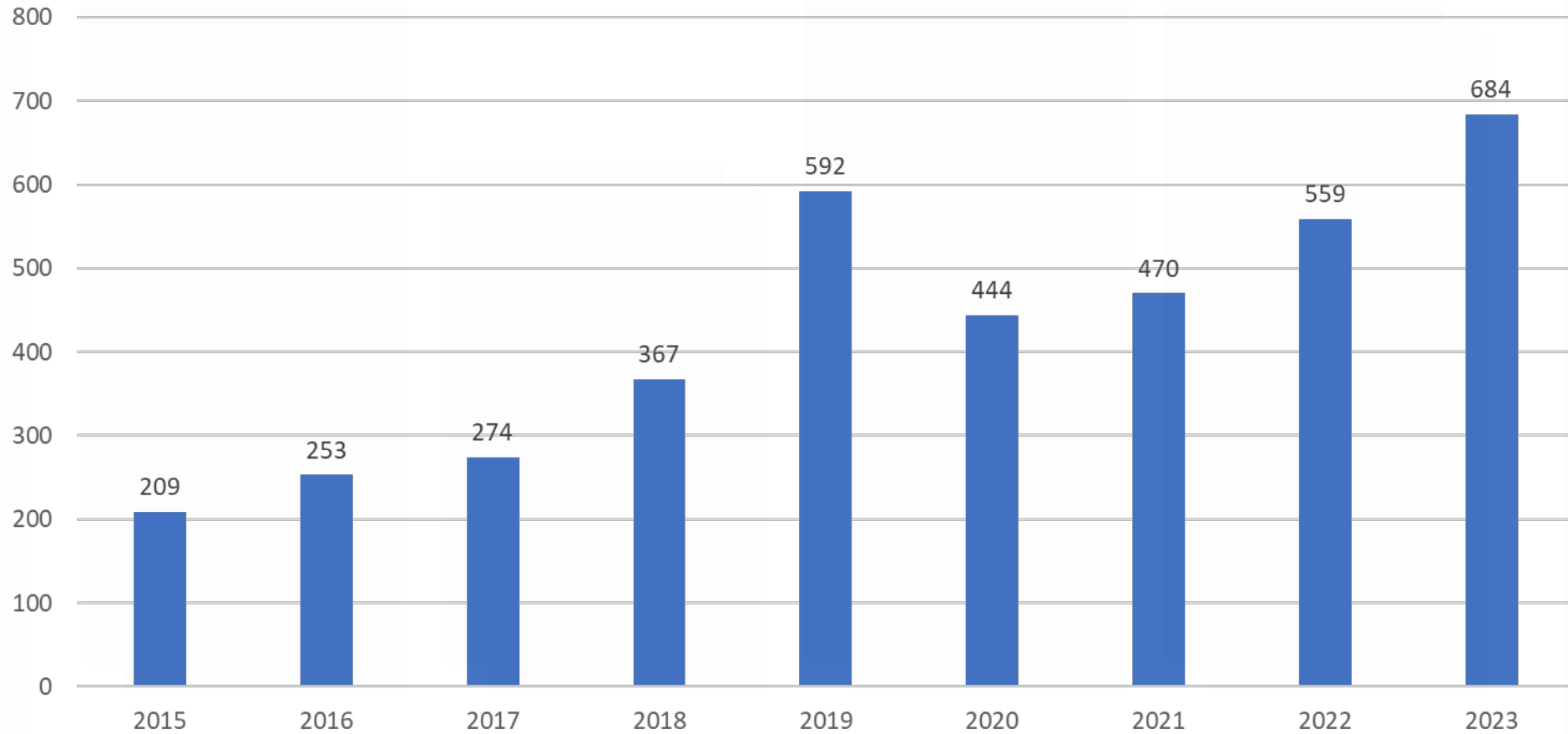
Permitted Vehicles (as of 3/1/24)

Permit Type	Total Number of Permits (i.e. includes voluntary surrendered permits)	Number of Permits in Operation (i.e. on the road)
Charter	100	89
Jitney	3	2
Low Speed Vehicle	41	41
Non-Emergency Medical Vehicle	591	566
Taxicab	838	708
Total	1573	1406

Total Taxicab Permits Over Time



Total Non-Taxi Permits Over Time (NEM, Charter, Jitney, Low-Speed Vehicle)



FHVA Regulatory Responsibilities

FHVA primary goals include:

1) Ensuring public safety; and

- Conducts criminal background checks on permit holders;
- Requires annual vehicle safety inspections to be performed;
- Requires insurance to be maintained;
- Requires vehicles to be in constant good state of repair and operated safely;
- Hosts driver safety training classes; and
- Conducts field monitoring and inspections

2) Preventing unfair consumer practices

- Charge no more than the taximeter or max rate, as applicable;
- Drivers must provide trip receipts upon request; and
- Investigate passenger complaints


County of San Diego Sheriff's Regulatory Responsibility

FHVA and Sheriff both play an important role in for-hire vehicle regulation

Sheriff is responsible for:

- Processing applications and issuing for-hire vehicle driver IDs
 - driver drug & alcohol testing;
 - driver criminal background checks; and
 - Monitoring for subsequent arrests, contacts with law enforcement and convictions
- Estimated 1,400 drivers are licensed by the Sheriff

Sheriff Driver ID Card


L70687
EXPIRES
2024

COUNTY OF SAN DIEGO, CALIFORNIA
TAXICAB DRIVER'S IDENTIFICATION CARD
Sheriff's File No.: **L70687**

Effective (Date): 7/12/2023 Expires (Date): 6/13/2024

Issued To: **LAURA HERRERA RAMIREZ** DOB: 4/27/1964


Hair: BRO Eyes: BRO Height: 501 Weight: 120


Laura H Ramirez
Driver's Signature

CAB COMPANIES
CRISTOBAL CAB
8525 GLENHAVEN ST APT A, SAN DIEGO, CA 9212

SD TAXI
6920 MIRAMAR RD #305J, SAN DIEGO, CA 92121

Issued By: *[Signature]*
SHERIFF, San Diego County
9621 Ridgehaven Court
San Diego, CA 92123


Right Thumb Print



Issue Date: 13-Jun-23

DO NOT PHOTOCOPY UNDER PENALTY OF LAW
Sec. 21.315 COUNTY CODE OF REGULATORY ORDINANCES

Sheriff Driver ID Card

- Must be displayed inside vehicle



Sheriff Driver ID Badge

- Drivers must always wear ID badge while on duty



Field Inspections

- Conducted regularly to ensure compliance
- Performed by Uniformed Regulatory Inspectors with clearly marked vehicles
- Notice of Violations may result in warnings, administrative report (out of service) or court citation



Field Contact Statistics

2023 QUARTERLY (OCTOBER - DECEMBER) F.H.V.A. FIELD INSPECTIONS & STATS												
	SD	NC	CV	LM	ELC	LG	OSIDE	POW	SNT	IB	SY/OTAY	TOTAL
Contacts	1111	193	596	92	269	91	115	40	48	42	522	3119
Cites	1	0	0	0	0	0	0	0	0	0	0	1
Parking	0	0	0	0	0	0	0	0	0	0	1	1
Warnings	19	0	2	1	0	0	3	1	1	0	3	30
Field Rep	0	0	0	0	0	0	0	0	0	0	0	0

Definitions:

- **Contacts:** Field contacts to verify driver and vehicle compliance
- **Cites:** Notice to Appear in Court
- **Parking:** Parking Citation (administrative fine)
- **Warnings:** Verbal Warning to driver to correct violation
- **Field Rep.** Field Report requiring reinspection to ascertain violation has been corrected

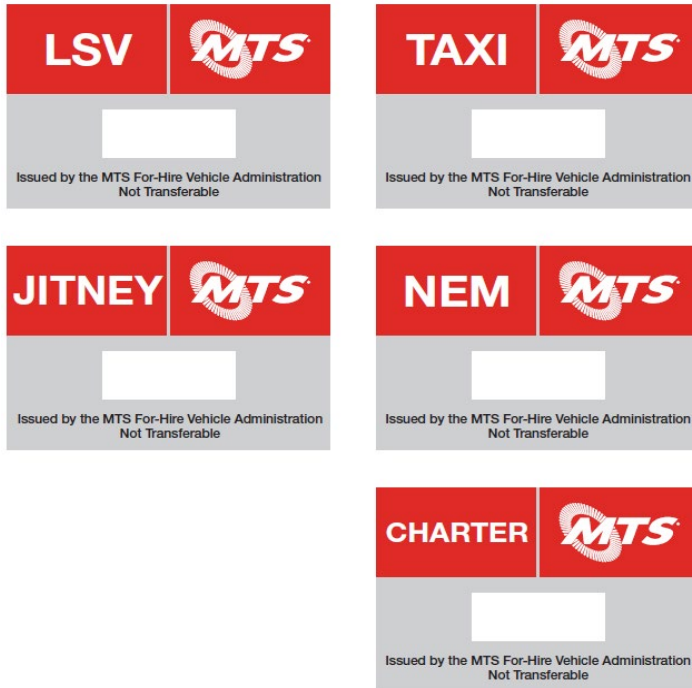
Benefits of Field Inspections

Identifying Safety Issues, such as:

- Non-permitted vehicles (illegal operators)
- Vehicle safety violations (i.e. bald tires, broken headlights, windshields, seat belts, wheelchair lifts) ensuring vehicles are in good repair
- Unlicensed drivers (No Sheriff IDs)
- Check for other operation or equipment violations (i.e. insurance cards, broken taximeters, driver trip logs, markings, ID's displayed)
- Remind drivers to remain in compliance, avoid penalties

Vehicle Markings (Permit Decals)

- Vehicle Type



- Displayed at rear windshield



Vehicle Markings (Company name, Permit number and reflective decal)



Communications with Law Enforcement Agencies

- Field Inspectors use non-encrypted RDS radios
- If Inspectors need LE assistance, they will contact the appropriate agency via LE South Command vs calling the non-emergency line.
- FVHA provides line-up training to LE and other interested stakeholders on Ordinance No. 11 and other For-Hire transportation rules and regulations

Taxicabs

- Taximeters determine fares; calculated by time/distance
 - FHVA calculates maximum rate of fare based on Consumer Price Index formula
- Street hails or prearranged trips
- MTS regulated taxis can pick up in the 10 cities FHVA has an MOU with
 - MTS regulated taxis can make limited prearranged pick ups in the rest of San Diego County
- Must meet California Air Resources Board (CARB) criteria for zero or low-emission
- Dispatch Services must track all taxicabs via GPS while on duty



TAXICAB REQUEST FOR EMERGENCY ASSISTANCE



Taxi dispatch companies are transitioning to “soft meters” or tablets that have an emergency button the driver presses in case of an emergency. The notification first goes to a company dispatcher, who ascertains the driver’s emergency needs. The dispatcher will then contact the appropriate emergency service (LE/MEDICAL) for driver’s location.

Taxicabs Wheelchair Accessible Vehicles (WAVs)

- MTS has finalized and implemented a Taxicab WAV Policy aimed at keeping the current number of WAV taxicabs and incentivize new WAV permits.
- **Importance:** Additional transportation option for individuals with disabilities or limited mobility



NEM and Charters

- Rates based on a per capita or per mile basis
- Generally transports patients to hospital, clinics or other NEM appointment
 - NEM is a wheelchair accessible vehicle
 - E.g. St. Paul's Pace Senior Program
 - Charters do not have wheelchair accessible equipment (i.e. sedan)
 - Used for ambulatory patients
 - E.g. RideCIRCUIT operates in Chula Vista
- **Importance:** Majority reimbursed by Medi-Cal/private health plans



Low-Speed Vehicles (LSVs)

- Fares established by zone rates or pre-arranged
- Currently operating in Downtown San Diego (FRED), Pacific Beach (PB BUG), Oceanside (GO'SIDE) National City (FRANC) & Imperial Beach (IB Shuffling)
- **Importance:** Popular for short trips (Downtown, Business Districts)



Jitneys

- Charges a flat fare
- Generally, operates in San Ysidro and Otay Mesa border areas
- Operator may set customized route (with prior approval)
- **Importance:** Supplements fixed route service



MTS Efforts to Assist the For-Hire Vehicle Industry

- Permitting process can be completed remotely.
- Reduce regulatory requirements, so long as MTS's public safety and fair consumer practice goals are being met;
- Aim for consistency with regulatory requirements enforced by other for-hire vehicle regulatory agencies;
- Partner with other public agencies and organizations on industry issues;
- Work with the industry through the MTS Taxicab Advisory Committee (Current Chair is Council President Sean Elo-Rivera) and the NEM Ad-Hoc Working Group; and
- When possible, focus on educating permit holders about safety and other permit requirements, instead of penalizing

Emerging Issues within For-Hire Vehicle Industry

- Competition from Transportation Network Companies (TNCs)
 - Working Group to review legislative proposals
 - Taxicabs may now participate on TNC platforms
 - Taxicab Dispatch Service Organizations developing mobile apps / use of soft taxi meter
- High Vehicle Insurance Premiums
- Unregulated for-hire transportation (wildcatting) in the Border Area
 - Meeting set for April 9, 2024, with the following entities:
 - City of San Diego, San Diego District Attorney, SDPD, CPUC

Driver Licensing – Denials, Revocations and Appeals

- Currently, Sheriff Department states they lack the authority to issue denial or revocations of driver IDs, or defend an appeal, if a non-taxicab driver is found to no longer meet minimum eligibility requirements
 - This can result in a NEM, LSV, Jitney or Charter drivers still being allowed to transport passengers, even though no longer eligible
 - Revision to definition of a driver within the San Diego County Regulatory Ordinance may address this issue
- Working with Chair Montgomery Steppe's office

Contact Info

- Contact Info for For-Hire Vehicle Administration Manager:
 - Leonardo Fewell
 - 100 16th St. San Diego CA, 92101
 - 619-235-2643
 - Leonardo.Fewell@sdmts.com

