San Diego Metropolitan System – Catalog of Enterprise Systems

Current as of 7/29/2021

System Product	Brief Description of System's Purpose	Dept. Serving as Primary Custodian	System Vendor	General Description of Categories or Types of Data	How Frequently Is Data Collected	How Frequently System Days Is Updated
ADP	Agency-wide - Employee and Payroll data	MTS HR & Payroll	ADP	N/A	not collected	not collected
APC / MobileStatistics	Passenger counting system on Trolley	Operations and IT	INIT	Ridership data	daily	daily
Application Xtender	Document management/archive system	MTS HR & Payroll	Wave Technology Solutions Group	Electronic Personnel Files	daily	Daily
ArcGIS	GIS software	MTS IT/Planning/MOW	ESRI	Geographic data	daily	daily
Claims	MTS claims and workers comp information	MTS Claims and Risk	MTS IT	Internal/external personal data	daily	daily
Hummingbird	CUBIC data reporting	MTS Revenue and Finance, NCTD, SDTC, SDTI	CUBIC	Data	daily	daily
IndustrySafe	Safety management system	SDTC/IT	Vector Solutions	Training, personnel, incident data	daily	daily
NextFare	Regional fare system	Agency and external	Cubic	Revenue and Ridership	daily	daily
Quality Management Administrator	Records voice calls	Agency	Cisco	Voice	daily	daily
Ride Monitor	Rider counts	SDTC Operations	MTS IT	Ridership data	daily	daily
SAP Business Objects	SAP System for Reporting (BI)	MTS IT	SAP	Reports	daily	daily
SAP BW/HANA	SAP Business Warehouse 7.5 on HANA (reporting)	MTS IT	SAP	Reports	daily	daily
SAP Content Server/ADS	Server (IIS) for SAP Attachments and Adobe	MTS IT	SAP	Business document attachments	daily	daily
SAP CRM	CRM lost and Found and complaints	MTS IT	SAP	Customer cases	daily	daily
SAP ERP ECC	SAP ECC, inc. Finance, mini HR, Procurement, Material, EAM	MTS IT	SAP	Enterprise business data	daily	daily
SAP SBP Budget	SAP Budget module - BW 7.4	MTS IT	SAP	Budget planning data	daily	daily
SDM Compass Card	Senior, disabled and Medicare web-based Compass card application	MTS Transit Store and Legal	MTS IT	Personal data	daily	daily
Taxi Administration	Taxi licensing and inspections	MTS Taxi Admin	MTS IT	Taxicab licensing / inspections /reg	daily	daily
Trolley ridership/TREP	Data pulled to warehouse for use in SSRS reports	SDTI/MTS IT	MTS IT	Trolley ridership	monthly	monthly
Wheel Scan	Wheel scan	LRV	KLD Labs	Maintenance data	daily	daily

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Per California Government Code section 6270.5, MTS must post a catalog of its enterprise systems on its website.

Enterprise system means a software application or computer system that collects, stores, exchanges and analyzes information that the agency uses that is both of the following:

1. A multi-departmental system or a system that contains information collected about the public; and 2) a system of record that serves as an original source of data within an agency.

An enterprise system does not include any of the following:

A. Information technology security systems, including firewalls and other cybersecurity system;
B. Physical access control systems, employee identification management systems, video monitoring, and other physical control system;
C. Infrastructure and mechanical control systems, including those that control or manage street lights, electrical, natural gas, or water or sewer functions; (D) Systems related to 911 dispatch and operation or emergency services;
D. Information security record that would reveal vulnerabilities to or otherwise increase the potential for an attack on an information technology system; or
E. The specific records that the information technology system collects, stores, exchanges, or analyzes.

Please note, the records and systems described on this list does not necessarily mean they are open for public inspection. A case by case analysis is required to confirm whether access to certain data would be restricted or permitted per the California Public Records Act.