

## San Diego Metropolitan Transit System - Catalog of Enterprise Systems

current as of 5/2/2017

SYSTEM PRODUCT	BRIEF DESCRIPTION OF SYSTEM'S PURPOSE	DEPT. SERVING AS PRIMARY CUSTODIAN	SYSTEM VENDOR	GENERAL DESCRIPTION OF CATEGORIES OR TYPES OF DATA	HOW FREQUENTLY DATA IS COLLECTED	HOW FREQUENTLY SYSTEM DATA IS UPDATED
Mobile Statistics	Automated passenger counting software (Trolley Ridership Estimation Program)	IT	INIT	Ridership numbers and dates	Continuously	Continuously
ATIS	Trip Planning Software our Telephone Information Agents Use	IT	Trapeze	Bus and Trolley Schedules	As Needed	Approximately Triannually
Autocad	Computer Aided Drafting software	IT	Autodesk	Engineering drawings and data	As Needed	As Needed
Calabrio ONE	Call Recording Software used by Bus and Trolley Dispatch and Customer Service and misc. SDM	IT	Calabrio	Call Recordings	As Needed	As Needed
Claims	Web applicatio to manager workers compensationa and claims	IT	Custom MTS Application	Workers Compensation Data	n/a	N/A (Read Only)
Compass Card Expiration	Web application to check the Compass Card initialization status	IT	SANDAG	Compass Card ID #'s	As Needed	Monthly
ESRI	Standalone GIS software suite. The GIS data from this application is being used by SAP Asset Mgt, Real estate applications etc.	IT	ESRI	GIS mapping information	As Needed	Monthly

Fleetwatch	Fleet fluid managemet software	IT	Fleetwatch	Fluid quantities - fuel, oil etc	Daily	Continuously
HASTUS	Transportation scheduling system	IT	GIRO Inc.	Bus schedules	As Needed	Approximately Triannually
Intranet	Private network accessible only to MTS staff.	IT	Drupal CMS	MTS internal web pages	As Needed	Daily
KPI Reports/Eenterprise Data Warehouse	Suite of Key Performance Indicator reports	IT	Custom MTS Application	MTS operational data	As Needed	Monthly
MTS Alerts	Used to push alerts to buses about road conditions	IT	N/A	Textual description and scheduling data	As Needed	Continually During Revenue Hours
Nextfare	Fare revenue system	IT	Cubic	PII ridership data, fare sales, fare types	Continuously	Continuously
Ridecheck Plus	Automates the entry, manipulation and reporting of ride check data from onboard data ( TREP - Trolley Ridership Estimate Program)	IT	Clever Devices	Automated passenger Counting Data (Ridership Counts)	Monthly	Monthly
SAP Business Warehouse	Enterprise data warehouse	IT	SAP	Operational performance data	Daily	Continually

SAP CRM 7.0 enhp3	Customer Relationship Management tool	IT	SAP	Customer, employee and commend data	As Needed	Continually During Revenue Hours
SAP ERP ECC 6.0 enhp7	Enhancement package that extends SAP software flexibility	IT	SAP	Enterprise operational and performance data	Continually	Continually
SDM Compass Card	MTS developed application for eligibility management of Senior, Disabled, and Medicare patrons	IT	N/A	Card Identification and customer details	As Needed	As Needed
Stromberg/KRONOS	Electronic timekeeping system for managing vacation and leave.	IT	Kronos	Employee Information, Timecard, Schedule	Continually	Continually
Taxi Administration	MTS Developed application for management of taxi inspection schedules, inspection reports and licensing.	IT	Custom MTS Application	Company, owner and permit data for Taxi operations administrators	As Needed	Continually During Revenue Hours
TOSA (Trolley Operational Support Application)	Tool to document and manage unusual occurrences resulting in delayed trollies	IT	Custom MTS Application	Vehicle, operator, date, time and descriptive data for incidents	As Needed	Continually